


Andrea J Makowski

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 makowski42.com

Education

- December 2018 **Canisius College, Buffalo, NY**
Bachelor of Science in Digital Media Arts ♦ GPA 3.4 ♦ Outstanding Portfolio Award
- March 2015 **The Art Institute of Philadelphia, Philadelphia, PA**
Bachelor of Science in Audio Production ♦ GPA 3.8 ♦ Outstanding Achievement Award

Skills

ProTools	Unity	Audio Production
Adobe Creative Suite	Logic	Wordpress
Maya	Microsoft Office	Figma
Mudbox	Google Suite	HTML, CSS, Javascript, C#

Experience

- July 2019 – Present **ASM Research, Customer Service Specialist I**
Guided callers to proper forms for the Department of Education
Maintained strict confidentiality protocols for customer security
Effectively answered a wide variety of question pertaining to federal student loans
- October 2015 – August 2018 **Guitar Center, Store 815, Pro Audio Sales Associate**
Guided customers to the audio tools that best fit their needs
Assisted customers with questions regarding audio equipment and software
Efficiently worked as a team member to accomplish store goals
- April 2017 – June 2017 **Crosswater Digital Media, Audio Intern**
Efficiently edited audio for in store advertisements
Completed assigned project in a timely manner while maintaining quality
- April 2012 – March 2015 **The Art Institute of Philadelphia, Residence Life, Resident Assistant**
Worked as a team to plan and implement educational and social programming for approximately three hundred residents
Upheld FERPA regulations and maintained student and office confidentiality
- January 2015 – March 2015 **IPAK Productions and 3 Penny Films, Audio Intern**
Enhanced audio for various projects including a web series and short film
Educated other team members in basic audio enhancement techniques
Worked in house and remotely to deliver files promptly and efficiently
- June 2014 – September 2014 **QVC, Technical Operations, Intern**
Collected and maintained data for microphone pack system
Assisted in testing of audio equipment and cables after remote productions
Trained for and executed On-Air audio mixing
- May 2006 – May 2011 **The United States Navy, Interior Communications Electrician**
♦ Honorable Discharge